



KANSAS CITY, KANSAS

Birthday Party Package Frequently Asked Questions

1. Can I bring in outside food or drink?

Sky Zone does not allow any outside food or drink to be brought in. The only exception is for cake or cupcakes. If you have concerns about allergies, please contact a manager.

2. Is 3-D Dodgeball guaranteed if my party package does not include a private court reservation?

Unfortunately, Dodgeball cannot be guaranteed without a private court reservation due to factors such as court availability and size separation.

3. Is there an entry fee for parents/ family that want to stay/watch?

No, there is only an entry fee for those who participate on our courts. We welcome parents/guests of all parties to stay and watch if they choose to not participate. Please remember that the pizza and beverages are for the party guests, and the party rooms may not be able to accommodate additional guests.

4. What times of the day and what days do you do parties?

We offer birthday party packages any time during our regular hours of operation. Birthday parties are scheduled on the hour and half hour throughout the day, and the latest party of the day can be scheduled two hours before we close. Have a party that you want to plan on a day/time when we are not open? Just let us know. Reservations may be available depending on your group size.

5. Do I need to fill out waivers if my kids have been there before?

Waivers are valid for one year unless they were for a birthday party or group event. If the children's names are provided in advance and waivers can be confirmed online, existing waivers will be honored. All participants under the age of 18 will need a waiver completed online or printed and signed by their parent or legal guardian. We encourage all party parents to check and double check this as we cannot allow anyone on the court without a valid waiver. If names cannot be provided in advance, it is safest to have each child bring a signed waiver.

6. Can I sign for kids of the party that aren't mine?

No. Waivers for minors (those under the age of 18) must be signed by the minor's parent or legal guardian.

7. Can I upgrade my package at any time?

As long as the package that you would like to upgrade to is available, you can upgrade to it. This must be done at least 48 hours in advance.

8. How much is the deposit and is it nonrefundable?

The deposit for all the party packages is \$100 and it is fully refundable up to 7 days prior to the event, at which time it becomes non-refundable.

9. How early do we need to check in? Do the guests of the party have to arrive at the same time as well?

We recommend that the entire party checks in at least 30 minutes prior to your jump time. This gives our staff time to check waivers, assign jump stickers, get shoes for guests and review our court rules.

Following this recommendation will help ensure that your party starts their jump as scheduled and does not lose out on any jump time.

10. Do you have invitations? If so can they be mailed to me?

We do have invitations that come with your party package. There is no extra charge, but they must be picked up at Sky Zone.

11. What do I need to bring on the day of the party?

You bring the camera, the kids, the cake, and the candles, and we will do the rest!... and don't forget your waivers!

12. Why is the time in the party room limited to 40 minutes?

We have parties every hour and need time to get the room cleaned and ready for the next guest. However you can purchase additional time in the party room when booking a party if the room is available. It is a flat rate of an additional \$75 for up to an hour of extra time in the party room.